

## Trustworthy Data

# ITAM Data & Insights Service



## Trustworthy ITAM data at your fingertips

Building a comprehensive and accurate ITAM dataset from across your organization can be a large and complex undertaking. Trying to deliver this intelligence to your stakeholders as an on-going context-driven data service can therefore seem totally daunting, leaving you little time to focus on anything else.

Livingstone are here to help. We take ownership of your ITAM data sources, cleanse and remove complexity, ensuring the dashboards and reports you deliver to key stakeholders are complete and accurate trustworthy data. Our ITAM Data Services integrate and cleanse complex asset data from across your organization, providing high quality, accurate and context rich reports and insights to key stakeholders.

Whether we utilize your existing ITAM Tool investment, or the leading-edge cleansing capabilities of our Livingstone LUCE platform, your ITAM data can become one of the most valuable sources of ITAM and Procurement intelligence.

### Extracting & Delivering Enterprise Data Management

Our approach to enterprise ITAM data management uses a comprehensive, but agile Data Collection Framework (DCF) to ensure the maximum level of asset and consumption related data can be captured and processed. The DCF automates the collection of information through connections to multiple data sources including AD, CMDB, SAM/ITAM & discovery/security tooling. The asset and consumption data is cleansed, de-duplicated and normalized to deliver accurate ITAM intelligence and Insight reporting.

- Single view of Enterprise ITAM Data
- Software & cloud usage aggregation and metering
- 95% coverage SLA & transparent reporting on catalogue recognition
- Extensive collection of non-instance related consumption and licensing data

## Trustworthy Data

Our services provide decision makers with accurate & complete intelligence on software & cloud assets. This intelligence allows IT & procurement stakeholders to improve operational & technical decision making that reduce related costs & risk. Having complete & accurate consumption data is critical if an organization is to remain optimized, compliant, secure & agile to business change.





### Entitlement Management

Entitlement data collected and delivered through our LUCE platform, provides clients with a centralized contract information, entitlement and documentation repository.

Data collection processes that integrate with our LUCE platform, provide enterprise data quality enhancements to support existing procurement and contract management platforms and workflows.

Clients can choose whether our service integrates and administers contract and entitlement data for them, or they can simply manage their own contract information repository making best use of our extensive catalogue and enterprise data management features.

Trustworthy entitlement data becomes invaluable when optimizing existing contracts, ensuring new requests can be validated, future requirements forecasted, renewals optimized, and retirement is planned and executed.

- **Contract Data Repository Management** – including data entry, integration, quality, administration & analysis
- **Contract Catalogue** – providing customized 100 bespoke attributes for each client record, so our platform can scale to your requirements
- **Globally Accessible Portal** – for multi-national, multi-user access, administration & reporting
- **Agile Reporting** – customizable for specific stakeholder needs.

### Enterprise Insights & Intelligence

ITAM data provides incredible insight and support to other aspects of our client’s IT governance. We provide a range of Trustworthy Data services to help our clients harness the wider value of their enterprise data, including security, sustainability and deployment intelligence to support better governance of the IT estate, as well as strategic decision making.

- **Software Threat Analysis** – vulnerability analytics from the NIST threat database can identify security risks within the deployed software estate
- **Sustainability Reporting** – visibility of your asset carbon footprint can support regulatory reporting, energy and carbon reduction strategies
- **Bespoke ITAM Insights** – reporting for other corporate governance functions, where additional asset data can provide valuable context.

“The contractual insight that Livingstone provides allows our clients to make better management and investment decisions, by maintaining a single data repository for contracts and entitlement across the enterprise. Giving us the data in one place has put us in control of purchases, renewals and retirement of expensive software assets”

Our vision is to be the leading independent, global provider of Software & Cloud Portfolio Management and optimization services for our clients and partners.

Providing the intelligence our clients use to govern their digital transformation journey. Optimizing their software portfolio to avoid unnecessary cost and risk, whilst driving value from their software and cloud investments throughout their lifecycle.

