

Trustworthy Data

Compliance Reporting Services



Keeping you compliant & in control of your software

Software vendor audits can be unexpected, unwelcome, disruptive and costly. Our services minimize the disruption from major vendor audits and difficult negotiations, which can often lead to unfavorable commercial outcomes that you have no option but to accept.

We routinely review your license contract compliance for key vendors, providing detailed recommendations to minimize technical, operational and commercial risk and optimize your future license and SaaS usage. We provide advice on the strategic alignment of contracts and license models to better support strategic business projects, IT transformation, as well as managing growing licensing deployments in areas such as IaaS.

Context Driven Compliance Reporting

We provide the environment, asset and licensing intelligence required to fully understand the contextualized usage of software products within your user, data center and cloud estates. We assess contracts to determine the specific terms on which licensing was purchased and how that relates to your deployment and usage. Our reports provide the full visibility of the licensing asset lifecycle including underused or surplus licensing.

- We cover most software publishers, including Microsoft, IBM, Oracle, SAP, Salesforce & ServiceNow
- Financial risk with context rich narrative and recommendations identification for risk mitigation & optimization, with a clear action plan & tracking
- On-going reviews delivered routinely as part of your risk governance approach

Compliance Reporting

We provide contract managers, IT leaders and budget holders with accurate & complete compliance intelligence for software licensing and SaaS based assets. Reports provide context rich reports detailing where compliance risks are present and the mitigation steps available to remove them. Our risk reporting services provide a key deliverable for any organization's IT and commercial risk governance strategy.



Reducing Audit Risk

Our approach to reducing audit risk includes the creation of deployment and usage baselines, overlaying the contractual and usage context to produce product level compliance analysis. From there our experienced team of licensing specialists provide advice on how to minimize compliance risks, as well as optimize licensing usage. Should your organization be facing the threat of an audit, our team of vendor experts can be on standby to support and defend your organization should the need arise.

- Collation of licensing entitlement & product deployment/usage data
- Forensic analysis of consumption & risk
- Financial risk analysis & mitigation recommendations
- Stakeholder engagement (inc. IT, Procurement, Finance & CxO)
- Support with vendor negotiations

Mitigation & Optimization

We support clients through the important tasks of mitigating compliance risks and ensuring that the factors that led to the issues are remediated with the client. Our highly experienced team of licensing and vendor specialists are supported by vendor commercial experts and asset management specialists that can help you implement the policies and management processes to reduce the risk of it happening again.

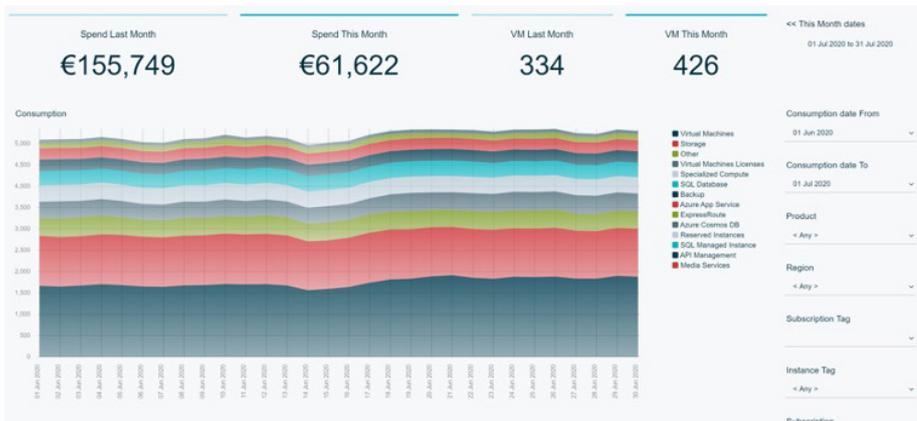
Our Managed Services focus on keeping our clients compliant, optimized and in control, turning risk into an opportunity to get a better long-term deal from their software providers.

- Clear action plans & remediation roadmaps to mitigate identified risks
- Regular service reviews to identify optimization opportunities
- Support with vendor strategy to secure long-term optimal outcomes

Luce

Trustworthy Data as-a-Service

Livingstone's LUCE is our powerful ITAM services platform, it is designed to meet the challenges of integrating and managing enterprise asset data. Built using our proven Data Collection Framework (DCF), the platform is a central repository for all aspects of ITAM related data, from contracts and entitlement to software inventory and cloud usage. Developed to deliver scale and data quality, the platform is core to the Livingstone's Trustworthy Data services. It integrates data with most leading SAM, ITSM and vendor tools, delivering outstanding stakeholder dashboards and reporting.



“The contractual insight that Livingstone provides allows our clients to make better management and investment decisions, by maintaining a single data repository for contracts and entitlement across the enterprise. Giving us the data in one place has put us in control of purchases, renewals and retirement of expensive software assets”

Our vision is to be the leading independent, global provider of Software & Cloud Portfolio Management and optimization services for our clients and partners.

Providing the intelligence our clients use to govern their digital transformation journey. Optimizing their software portfolio to avoid unnecessary cost and risk, whilst driving value from their software and cloud investments throughout their lifecycle.